



ORDER FORM **VIP** TICKETS

For your VIP TICKET order, please fill out this form and return it signed to **VIP@ACTS.AT**



For further information, please visit:
www.beachvolleyball.at/vip

I WOULD LIKE TO PURCHASE THE FOLLOWING TICKETS:

	Price in €*	Quantity
THURSDAY , JULY 11, 2024	720	
FRIDAY , JULY 12, 2024	780	
SATURDAY , JULY 13, 2024	1,120	
SUNDAY , JULY 14, 2024	920	

	Price in €*	Quantity
THURSDAY Child** , JULY 11, 2024	360	
FRIDAY Child** , JULY 12, 2024	390	
SATURDAY Child** , JULY 13, 2024	560	
SUNDAY Child** , JULY 14, 2024	460	

*Prices per ticket/table excl. VAT
**For children aged 6 to 13 years

TABLE RESERVATIONS*

6-person bar table	€ 450		8-person table	€ 600		12-person table	€ 900	
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First Name: _____

Last Name: _____

Address: _____

ZIP Code / City: _____

E-Mail: _____

Phone Number: _____

Company: _____

Billing Address: _____

ZIP Code / City: _____

VAT ID Number: _____

With your signature, you confirm that you have read and accepted the terms and conditions printed on the attachment. You also acknowledge that ticket orders are binding and, therefore, exempt from the right of withdrawal according to § 18 para 1 Z 10 FAGG.

Date: _____

Signature (if applicable, company stamp):



Date: February 2024

GENERAL TERMS AND CONDITIONS



ACTS Sportveranstaltungen GmbH

St. Veiter Ring 3, A-9020 Klagenfurt
Office Vienna: Hasnerstraße 123/5, A-1160 Vienna
Commercial Register Number:
FN 425378 g | VAT ID: ATU15529104
Regional Court Klagenfurt am Wörthersee
Phone: +43 1 470 72 470
Fax: +43 1 470 72 47 120
Email: vip@acts.at
Website: www.beachvolleyball.at

1. APPLICATION AREA

These General Terms and Conditions („GTC“) apply to all contracts and orders related to the delivery of tickets by ACTS Sportveranstaltungen GmbH.

2. NOTICE ACCORDING TO ODR REGULATION (EU) NO. 524/2013

The platform for online dispute resolution of the European Commission can be accessed at the following link: <http://ec.europa.eu/odr>. We hereby inform you that we are neither legally nor voluntarily subject to alternative dispute resolution procedures or participate in them. Contact in case of dispute: vip@acts.at

3. PRIVACY POLICY

Information about the nature and scope of the use of your personal data can be found in the privacy policy, which is an integral part of these GTC.

4. CONTRACT CONCLUSION

The presentation of tickets and merchandise products on the website is not a binding offer to conclude a contract. The customer makes a binding offer only by completing the ordering process by filling out the order form or ordering by email. Before placing the order, the customer must provide their name, delivery/billing address, and phone number, as well as their email address. Orders can only be placed using an order form or by email. The contract between us and the customer, or in the case of ticket sales, between the organizer and the customer, is concluded upon sending an email confirmation by us. The contract between the customer and ACTS or the organizer can be concluded in German or English. Reserving and ordering tickets or other products is not permitted for individuals under 18 years of age.

5. PRICES

The prices indicated in individual offers are final prices excluding applicable VAT and charges. Applicable taxes and charges will be billed to the customer. Children aged 6 and above require their own ticket. Children aged 6 to 13 receive a 50% discount on the regular price. The regular price is the price stated on the website, in the VIP folder, or on the order form. When purchasing discounted tickets, proof of age in the form of a valid ID card, passport, or another official document must be presented. Reselling and using VIP tickets for competitions or any other promotional use without written consent from ACTS Sportveranstaltungen GmbH is prohibited. Violations will be legally pursued, and tickets will lose their validity in case of a breach.

6. PAYMENT & COLLECTION

Once the ordering process is completed, we will send the invoice by email or mail. Payment is made by bank transfer. Please note that the transfer must be received in our account within seven days of receiving the invoice. Otherwise, we reserve the right to cancel the order. Tickets will only be issued upon full payment and only on the day of the event upon presentation of a valid photo ID. Please ensure that you have a valid ID with you to ensure entry to the event. If you lose your ticket, we cannot issue a replacement.

7. RIGHT OF WITHDRAWAL

No cancellation fees will be charged until April 30, 2024. Until May 31, 2024, 50% of the total costs will be invoiced. In case of cancellation from June 1, 2024, 100% of cancellation costs will be charged.

8. EVENT CANCELLATION OR CHANGES

Each ticket is subject to the right of the organizer to change or vary the program if special events or circumstances beyond the control of the organizer require it. In this case, there is no entitlement to exchange tickets or refund the purchase price. Partial non-performance of the event does not entitle the purchaser or holder of the ticket to compensation, nor does it entitle them to a refund of the VIP ticket.

9. REGULATIONS FOR ATTENDING EVENTS

By using a ticket, you agree to the house rules of the respective venue, as well as the general terms and conditions and instructions of the organizer. Entry may be refused at any time at the venue with a refund of the paid ticket price. Tickets reported as stolen or lost may be declared invalid at the discretion of the organizer, and the right to attend the event is considered revoked in this case. The ticket holder is entitled only to access to the VIP area. Ticket holders agree that they may be filmed and recorded as part of the audience. Bringing animals to the event area and the VIP area is not allowed.

10. TABLE RESERVATIONS

Please understand that table reservations can only be made for an additional charge. Please note that due to limited capacity, a table can only be reserved with a confirmation of the organizer.

11. TRANSFER OF TICKETS AND COMMERCIAL USE

The free transfer of tickets is always permitted, provided the tickets are not personalized (i.e., labeled with the name of the holder of the visiting right). In this case, transfer is only permitted with the prior written consent of the organizer. If you want to transfer a personalized ticket to a third party, you must provide us with the data of this third party by email (vip@acts.at) because a reissue of the ticket is required. We will review the request along with the disclosed information and inform you whether the transfer has been approved. Requests for the transfer of personalized tickets can only be processed

up to 12 hours before the start of the event. The commercial resale of tickets is prohibited. By placing your order, you assure us that you will not use purchased tickets for advertising, marketing, or other commercial purposes or sell them in front of the access or entrance area of the venue. We reserve the right not to accept your ticket order if there is reasonable suspicion that you are working with a ticket broker or scalper, that you have used automated programs for ticket ordering, or that you have ordered tickets beyond any applicable maximum number of tickets per person. In case of a violation of the aforementioned conditions, we reserve the right to withdraw from all contracts with you. Such a violation may lead to the loss of access rights to the respective event. The right of withdrawal can also be declared implicitly by the organizer, for example, by denying access to the event.

12. LIABILITY

We are not liable for damages caused by slight negligence. Furthermore, we are only liable for foreseeable, contract-typical damage to the extent permitted by law. The above disclaimer of liability and limitation of liability do not apply to claims under the Product Liability Act and in the event of an injury to life, body, and health. Personal liability of the legal representatives, vicarious agents, and employees of ACTS Sportveranstaltungen GmbH is excluded.

13. APPLICABLE LAW / JURISDICTION

These GTC and contracts concluded on their basis are subject to Austrian law, excluding the reference norms of international private law and the UN Sales Convention (United Nations Convention on Contracts for the International Sale of Goods of April 11, 1980). The exclusive place of jurisdiction is Vienna - Innere Stadt. ACTS Sportveranstaltungen GmbH reserves the right to appeal to any other competent court in the case of cross-border contracts. This does not apply to contracts with consumers from EU member states; in this case, the consumer's place of residence court is exclusively competent.

14. FINAL PROVISIONS

Should individual or several points of these GTC be or become ineffective, this does not affect the validity of the remaining points of these GTC. These GTC are available in German and English. In case of deviations, the German version of the GTC is authoritative.